



QuadraChem Laboratories Ltd.
Riverside, Forest Row Business Park
Forest Row, East Sussex, RH18 5DW

Service Department Method Statement

A qualified engineer will visit the customer's premises to perform Service/Repair functions on the laboratory apparatus specified.

The engineer is provided with sufficient PPE (Lab. Coat, Safety glasses, Safety shoes and protective gloves) but will conform to individual site requirements.

All portable electrical equipment used by the engineer will have in date PAT test certification.

The engineer will take all necessary precautions with the handling of any chemicals and glassware. The site contact will be informed if a spillage or breakage should occur.

The engineer will perform a local electrical isolation of the equipment during servicing.

The equipment will be serviced/repared as per manufacturers' specifications, replacing defective parts as necessary.

On completion of the service/repair, the equipment will be left in correct working order.

The engineer will liaise with the site contact before leaving to ensure approval of the work completed.

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