



Ordering Information

Ordering by Telephone	Please call 01342 820820. Lines are open from 8:30am to 5:00pm Monday to Friday. Our sales team will be pleased to help with any advice or additional information you may need on products.
Ordering by e-mail	Please send your order to sales@qclscientific.com
Ordering by Fax	Please send your order to 01342 820825.
Ordering by Post	QCL Riverside Forest Row Business Park Forest Row East Sussex RH18 5DW
Payment Options	<p>BACS - Our preferred method.</p> <p>Royal Bank Of Scotland 50/54 High Street Crawley West Sussex RH10 1BT</p> <p>Sort Code: 16-17-25 Account No. 10132470</p> <p>Credit Card - We accept all major credit cards except American Express. Credit card payment is only available for orders under £1,000.</p> <p>Cheque - Please make payable to QuadraChem Laboratories Ltd.</p> <p>Account - To open an account please supply us with a company letterhead with your details including VAT number and Company registration number. References will be asked for once we have your Company details</p>
Standing Stock Order	For your convenience you can set up a monthly or weekly standing stock order to ensure that you keep the correct stock levels and also that stocks can be reserved for you with the supplier. Standing stock orders can be changed if your workloads change.
Order Details	To ensure that you order is processed swiftly please ensure that you provide the following information: Company or organisation name in full Department Section (if applicable) Name, telephone number and extension Delivery address and postcode Invoice address and postcode Purchase order number Account number (if applicable) Part numbers, quantities and pack sizes Method of payment



Delivery	<p>3-4 Working Days - Many items on our website are held in stock. Orders received for these items will be dispatched within 24 hours and will arrive at UK mainland addresses within 3 to 4 working days (subject to stock availability at time of order).</p> <p>3-4 Weeks - Please allow 3 - 4 weeks for delivery of all non-stock items. All Application kits and Full kits are marked as non-stock items but can often be made up from stock items so the delivery times may be shorter than those specified.</p> <p>If you have any questions about stock levels or delivery times, or would like to arrange for a special or timed delivery please contact us on 01342 820820 or email us at info@qclscientific.com.</p>
Carriage Charges	<p>All orders will incur the following minimum carriage charges: UK Mainland - £12.00 Northern Ireland - £30.00 (depending on weight) Ireland - £30.00 (depending on weight) Channel Islands - £35.00 (depending on weight)</p> <p>Please note the carriage prices above only apply to products available to purchase on this website. We are currently only able to sell goods to customers within the United Kingdom, Ireland and the Channel Islands. For all export enquiries please contact info@qclscientific.com.</p>
Terms and Conditions	<p>All orders are accepted subject to our general Terms and Conditions of Sale.</p>
VAT	<p>All orders are subject to VAT at the rate ruling at time of invoice. If you are paying with funds provided entirely by a Charity, or from voluntary contributions, a VAT Exemption Certificate must be supplied at the time of placing your order to qualify, otherwise VAT will be charged.</p>

QuadraChem Laboratories Ltd is a company registered in England and Wales with Registered No. 1537424. The registered office is Riverside, Forest Row Business Park, Forest Row, East Sussex, RH18 5DW, United Kingdom.