



## Scientific Instrument Distributor

QCL is a specialist distributor of rapid analytical systems in the UK with a history of successfully launching new products and re-energizing failing distribution channels. For more than 35 years we have supplied analytical technology for the improvement of processes, quality control and environmental monitoring. QCL is the perfect partner to introduce your products to the UK or realign your current distribution channels to grow your business. We provide a complete solution for marketing, selling, supporting and maintaining your products.

Our expertise in advanced technologies includes:

FT-Near Infrared	Polarimetry	Colorimetry
Mid Infrared	Microbiology	Cryoscopy
Refractometry	Spectroscopy	Electrochemistry

### Sales

Our sales team are specially selected for their technical knowledge providing excellent coverage of all relevant industries. We maintain an extensive database of companies and contacts built up over 35 years, enabling us to accurately target sales and marketing campaigns to all sectors.

### Marketing

In addition to direct selling our partners products are also presented to potential customers through our extensive print and on-line promotion and an exhibition program incorporating the most prestigious industry events.



### Installation and Commissioning

We install customers instruments and run full operational and calibration checks to ensure that their new equipment is set up and operating correctly. During installation we also train the staff who will operate the instruments and supply operating procedures specific to the customers need.



### Customer Support

Our technical department is focused on providing rapid assistance to our customers. Using our extensive knowledge of products and applications we provide specialist advice and remote diagnostic support, supplemented by our on-line help centres.

### Servicing and Maintenance

We maintain a large service department staffed by manufacturer trained engineers to provide on-site preventative maintenance and breakdown cover. With engineers based at strategic locations around the UK we achieve an average call out response within 24 hours and provide telephone support 365 days a year. Our workshop facilities allow us to repair and refurbish a wide range of instruments to manufacturers' standards using original parts.

## FOR MORE INFORMATION CONTACT:

QCL, Riverside, Forest Row Business Park, Forest Row, East Sussex, RH18 5DW  
qclscientific.com info@qclscientific.com 01342 820820

